

Online Reprographics have a wealth of experience and industry knowledge and strive to be viewed as the “Gold Standard” for the production of Reprographics for premier Architectural Practice clients. Clients are award winners for their designs and the organisation aims to support the premier image in terms of print quality and client support.

We adopt a consultative partnership based selling style and aim to build long term relationships with our clients. The strategic aim is to provide a strong robust foundation upon which sustainable organic growth can continue - for the benefit of both the staff and the clients.

We are committed to continually improving our products and services to ensure we meet and, where appropriate, exceed client expectations.

It is therefore Company Policy to ensure the following:

- Courteous and Attentive service to clients at all times
- Respond promptly and accurately to client requests
- Staff awareness of Client requirements through clear job management processes
- Staff training to meet the requirements of the business
- Regular machine checks and maintenance
- Regular review of equipment to ensure quality and relevance to our market
- Work closely with Suppliers to understand market trends and new products
- Commitment to purchasing quality products
- Ongoing promotion of Quality Awareness at all times

We are committed to maintain an effective Business Management System (BMS) that provides the governance and consistency to ensure continuing certification to ISO 9001 by a third party certification body and satisfies relevant requirements. Suitable objectives, relevant to our business are set, monitored and reviewed regularly in Management Reviews.

John Foy  
Director

Roy Vincent  
Director

Geoff Snell  
Director



By Royal Charter

# Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

Online Reprographics (London)Ltd  
116 Business Design Centre  
52 Upper Street  
Islington  
London  
N1 0QH  
United Kingdom

Holds Certificate Number:

FS 649191

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

**The provision of Digital Printing Services to the Architectural, Design and Construction industries.**

For and on behalf of BSI:

Andrew Launn, EMEA Sys Cert Ops & Compliance Director

Original Registration Date: 2017-07-20

Latest Revision Date: 2017-07-20

Effective Date: 2017-07-20

Expiry Date: 2020-07-19



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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PR Tel: + 44 345 080 9000  
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.  
A Member of the BSI Group of Companies.

Certificate No: FS 649191

Location	Registered Activities
Online Reprographics (London)Ltd 116 Business Design Centre 52 Upper Street Islington London N1 0QH United Kingdom	The provision of Digital Printing Services to the Architectural, Design and Construction industries.
Online Reprographics (London) Ltd 3b Maltings Place Tower Bridge Road London SE1 3JB United Kingdom	The provision of Digital Printing Services to the Architectural, Design and Construction industries.



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